

Medicare Criteria (as at 13/03/2020) is as follows:

- a. has been diagnosed with COVID-19 virus but who is not a patient of a hospital; or
- b. has been required to isolate themselves in quarantine in accordance with home isolation guidance issued by Australian Health Protection Principal Committee**; or
- c. considered more susceptible to the COVID-19 virus being:
 - i. at least 70 years old, or
 - ii. at least 50 years old or over if of Aboriginal or Torres Strait Islander descent; or
 - iii. pregnant; or
 - iv. a parent of a child under 12 months; or
 - v. a person under treatment for chronic health conditions or who are immune compromised.

In order to be eligible for COVID-19 general practice telehealth services and general practice phone services, patients who fall into category C (more susceptible to the virus) must:

- a. have had at least one face to face attendance rendered in the preceding 12 months by the practitioner who renders the COVID-19 virus service; or
- b. have had at least one face to face attendance service rendered in the preceding 12 months at (or arranged by) the medical practice where the practitioner who renders the COVID-19 virus service is employed.

** Australian Health Protection Principal Committee Home Isolation Guide

- a. If you have left, or transited through mainland China or Iran in the last 14 days, you must isolate yourself for 14 days from the date of leaving mainland China/Iran.
- b. If you have left, or transited through the Republic of Korea on or after 5 March 2020 you must isolate yourself for 14 days after the date of leaving the Republic of Korea.
- c. If you have left or transited through Italy on or after 11 March 2020 you must isolate yourself for 14 days after the date of leaving Italy.
- d. If you have arrived from overseas on or after 16 March 2020 you must isolate yourself for 14 days after arriving in Australia
- e. If you have been in close contact with a proven case of coronavirus, you must isolate yourself for 14 days from the date of last contact with the confirmed case.
- f. are waiting for test results for COVID-19